



THE BEAUTIFUL PUBS COLLECTIVE

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Overview

The Beautiful Pubs Collective partnered with S4labour towards the end of 2023. The Leicester-based business operates three sites: Knight & Garter, The Forge Inn and Rutland & Derby, all offering great food, drink and service.

With over 90 team members and three very busy sites, Beautiful Pubs wanted a solution that could help them schedule their teams the most effectively to help save time and grow sales, without overspending on their labour budget.

Challenge

Before S4labour, the team at Beautiful Pubs were not using a workforce management system for their rotas, H.R. and payroll. When it came to scheduling their teams, this meant that they were not always aware of their live spend, which sometimes led to unexpected labour costs.

Employees were signing in and out on paper documents, meaning their recorded hours were not always accurate. In turn, this impacted labour costs and payroll at the end of every month. Managers were being approached by staff members about absences, time off requests and holiday accrual in person, which was time-consuming and led to more admin.

What were they looking for in a solution?

When moving to S4labour, Beautiful Pubs were looking for a solution that could help them to streamline all their operational processes. They wanted to be able to manage their labour in line with sales demand, to achieve excellent service and maximise sales across the business.

Results

With S4labour, everything they need to manage their teams to be their best, is in one easily accessible place.



S4 has added value to our team by giving them real time access to their rota, holidays and H.R. management. Employees can now see how many hours they've worked and request time off work when they're not in work. Simple things like this really helps with job satisfaction.

Rosalie Hagger, People and Experience Manager, The Beautiful Pubs Collective



The stress and slack metrics have been really good for our business because we are able to identify when the team are needing a little bit of extra support and how we can give it to them to deliver better service.

Heather Hagger, General Manager at The Forge Inn

Watch the case study here:

